

We believe that with the right support every person can **achieve their potential**.

The Do Good Charity believes that every person has intrinsic worth and inherent dignity, and that with the right support each and every person can achieve their potential.

We don't have one standard approach but creatively provide help and support to people in the way they want.

We continue to be inspired by the story of our founder, Saint John of God, who left us a legacy of providing value-based service to those most in need.

Our Values

These are the values that we uphold in all that we do to make sure we treat people with:

HOSPITALITY

COMPASSION

RESPECT

For Professionals/Referrals

We welcome referrals to our service.

For further information, please contact the service manager:

Telephone: 01325 373700

Mobile: 07717 366993

Email: enquiries@dogood.org.uk



SERVICE OVERVIEW

Northern Supported Living Services

- ✓ Support with all aspects of independent living
- ✓ Enabling people to live in their own or their family home
- ✓ Support available from 1 or 2 hours per week to 24-hours per day



Need more information?

If you would like further information about this service or any of the other services we provide, you can get this in several ways:

By telephone:
01325 373700

By email:
enquiries@dogood.org.uk

By post:
The Do Good Charity
Rockliffe Court
Hurworth
Darlington
Co Durham
DL2 2DR



THE DO GOOD CHARITY
disability services



Northern Supported Living Services

More help to more people

www.thedogoodcharity.uk

Supported Living

Northern Supported Living Services enables adults with complex care needs, learning disabilities, physical disabilities and mental health issues to live in their own home with the support they need to do so.



Accommodation

Currently accommodation is provided for people in houses, flats and bungalows in Scorton and Leyburn in North Yorkshire, and in the Stockton and Billingham areas of Teesside. Where people have tenancies in a shared home, each person will have their own room, which typically has en-suite facilities. People are encouraged to bring with them their personal belongings, and their bedrooms are decorated to their own personal choice. There are comfortable well-furnished communal areas and pleasant gardens. Some properties may be on a co-owned basis.

Our aims

To provide a high quality service based on the needs and wishes of each individual with particular emphasis on promoting independence, helping people to realise their potential and encouraging choice.

To encourage as full and active a lifestyle as possible, and support each person to develop social and living skills to enable them to play as full a part in the local community as they wish.

To enable each person to achieve as high a level of personal fulfilment as possible.

To provide a safe environment but as least restrictive as possible through positive risk management, regular risk assessment reviews and monitoring of outcomes.

Personalised Support

The needs of the person using the service are paramount in the design and delivery of the support. Each package of support is developed on an individually assessed basis with each person and their families, and can range from 24-hours per day to one or two hours per week.

Support Team

A competent, caring and committed staff team is available to meet the needs of those who use our services. Training and development of staff is a key priority for us to ensure service delivery is of the highest standard.

Cost

Each person's package is costed separately and the cost is based on assessed need. A full costing is provided prior to any decision on the provision of any services.

SUPPORT OFFERED INCLUDES:

Living Skills

Cooking and cleaning, shopping, washing and ironing, gardening, and involvement and making choices.

Community Living

Finding out about services near their home, including day services, employment and education, accessing social and community activities, advocacy support and travel and holidays, including support whilst on holiday.

Money

Paying bills and rent, budgeting and saving and claiming and collecting benefits.

Housing

Helping people to understand their license agreement or tenancy, what their rights are and what the landlord must do, helping people to get to know their neighbours and health and safety.

Personal care can also be provided, which is assessed on an individual basis.